



Welcome to our PLAY PASS membership
As a PLAY Pass Card Holder

Call YOUR Call-Centre for more information: 031 328 8047

Terms and Conditions for the uShaka Marine World PLAY Passes

PLAY PASSES

- All card sales and transactions are to be completed on site at uShaka Marine World.
- The play pass is only valid for uShaka Kids World.
- These terms and conditions give rise to a contractual relationship between the company (uShaka Marine World) and the MEMBER. The member has no rights of any nature whatsoever against participating merchants.
- By signing the Entry Form and applying for the Play Pass and/or by using his or her uShaka Marine World Play Pass card or Pass number, the member shall be taken to have agreed to be bound by these terms and conditions as varied from time to time.
- Only individuals or natural persons may become Play Pass holder.
- The company has sole discretion to refuse an application for Play Pass without giving any reason for such refusal.
- On acceptance of an application, members will be issued with an uShaka Marine World Play Pass card. Any lost or stolen cards may be replaced by the company at the then-current replacement card fee, to be paid by the member.
- **Kids under the age of 2 gain FREE entry into uShaka Kids World, therefore do not purchase a Play Pass. Upon the child's 3rd Birthday, the child will have to purchase Play Pass or pay the normal day rate for access into uShaka Kids World.**
- A member is subject to attend uShaka Kids World with their valid Play pass card.
- Any members attending uShaka Kids World without their valid Play pass card on hand, will be subject to purchase a re-issued card at the then current re-issue card fee in order to access the park.
- In the event of a member attempting to access the park, and does not present their valid membership card, and/or not willing to purchase a reissued card at the then present reissue fee, will not be granted access to the uShaka Kids World.
- A member must notify the company immediately by telephone, and confirm in writing, all details of any lost or stolen uShaka Marine World Play Pass card.
- A member must notify the company immediately in writing of any change of address, telephone number or any other relevant information.
- If/When you purchase a Play Pass voucher you must retain your till slip and produce it on the day of claiming your Play Pass card
- The Play Pass card will not be issued without a proof of payment of the Play pass voucher.
- **PLAY Pass Vouchers must be redeemed within 2 months from date of purchase; the voucher will become invalid after 2 months of purchase date.**
- All Play Pass card holders will need to purchase tickets to any added events, concerts, productions and special appearances occurring inside the Park.
- The company shall be entitled to terminate a members Play Pass without notice if the member -
 1. Is sequestered or deceased

Po Box 38416, Point, 4069 1 King Shaka Avenue, Durban, 4001 Tel: +27 (31) 328 8000 Fax: +27 (31) 328 8090
website: www.ushakamarineworld.co.za

Proprietor: Durban Marine World Theme Park (Pty) Ltd reg no. 2001/020025/07

Directors: JT Russell (Chairman), GJ Whiteford (CEO), JHV Botha, RE Rees, BJ Mtambu, S Pillay, HC Rudham **Alternative:** BD Rebeck

2. Fails to comply with these Terms and Conditions and rules and regulations of the park.
 3. Fails to renew the card timeously, or
 4. Does not use his or her uShaka Marine World Card for a period of 6 consecutive months
 5. Supplies the Company or any of its representatives or agents, or any merchant, with any wrong or misleading information concerning the uShaka Marine World.
- Any tax of whatsoever nature, which is levied on a member arising from the member's participation in the uShaka Marine World, shall be the responsibilities of the Member.
 - Terms and conditions apply and all offers are subject to change.

Renewals

- Passes must be renewed on or before the expiry date stipulated on the membership card. Failure to renew within this time period will result in the member paying the normal rate.

RENEWAL STRUCTURE – PLAY PASS		
YEAR	RATE	CHILD(R333)
1	20%	R266.50
2	25%	R250.00
3+	30%	R233.00

Right of Admission is Reserved

- **PLAY PASS IS NOT TRANSFERABLE**
- **THIS PLAY PASS DOES NOT APPLY TO DISCOUNTS OR PACKAGE DEALS AND IT IS NOT TO BE USED IN CONJUNCTION WITH EVENTS AT THE PARK.**
- **PLEASE NOTE** USHAKA KIDS WORLD IS CLOSED ON MONDAYS AND TUESDAYS DURING OFF PEAK SEASON**
- **THE uShaka Marine World FOOD POLICY APPLIES TO ALL GUESTS INCLUDING PLAY PASS CARD HOLDERS**
- **After Dark visits are NOT included in Play Pass Membership**

PERSONAL DATA

- The Company will collect personal data only in a fair and lawful manner. Each member consents to the collection and use of such data.
- The Company will not use or disclose in any way or permit the use or disclosure of such personal data that could be used to identify an individual member except -
 1. When the Company is required by law to disclose such personal data.
 2. When the Member consents in writing to the use or disclosure of such personal data.
 3. When the Company needs such personal data for the proper functioning of the uShaka Marine World Program. Any personal data given under the above conditions will be done under conditions of stringent control.
- The Company commits to take reasonable steps to ensure that member data is kept in a secure location and is protected from unauthorized physical and technical access or disclosure.
- The Company may send promotional material to its members from time to time. Each member has the right to require that the company desist from sending the member such communications.

CANCELLATION OF PLAY PASS


- A member may terminate his/her Play Pass at any time by giving written notice to the Company. Such termination will become effective on receipt of the written notice by the Company.
- Upon termination or expiry of the membership, the Member shall not be entitled to use his/her uShaka Marine World Play Pass.

- The Play Pass fee is non-refundable on cancellation.

BENEFITS OF THE PLAY PASS

- Free entry into Kids World for 1 year
- 4x free parking A or B vouchers per cardholder

* Terms and conditions do apply to all the above.

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