



RFQ729 AW 08032019

8th March 2019

Datacentre Monitoring Tool Installation

uShaka Marine World invites eligible and accredited service providers to submit a written quotation on their official letter head for the above services.

The quotation must be submitted with the following documents;

- Current tax clearance certificate
- Current BBBEE certificate
- Proof of Central Supplier Database Registration (CSD)
- Declaration of Interest Form MBD4
- Valid Letter of Good Standing (Department of Labour)

NB: Failure to submit any of the above will lead to disqualification

Description/ Specification

Requirement	Quantity	Additional info
1. Datacenter environmental monitoring device	3	The device must have the following sensors: <ul style="list-style-type: none"> • Power • Temperature • Humidity • Smoke • Ability to monitor if other devices are powered up or shut down (uptime), e.g. Network switches, Servers, Firewall Appliances etc.
2. Wireless Devices & data connectivity	3	<ul style="list-style-type: none"> • The devices must be separate from uShaka Marine World's computer network. • The devices must have adequate security to protect them from cyberattacks.
3. Mobile app to monitor datacenter from anywhere.	1	<ul style="list-style-type: none"> • Mobile app must include real-time status of the datacenters in a single dashboard. • App must have reports that show monitoring trend for each KPI, e.g. temperature, power etc.
4. Monitoring software	1	<ul style="list-style-type: none"> • Web-based software with a summary dashboard that can be projected on a screen in the IT Office. • Dashboard must project status of each datacenter • The software must send e-mail and sms notifications when KPIs change. • Software must allow additional users to be added to monitor datacenter at no cost • Vendor must supply SMS bundle and platform as part of the quotation
5. Sound/Light Alert	1	<ul style="list-style-type: none"> • A device that can be placed at Security Control room to alert those on duty when there is loss of power in the Datacentres. • The device can sound an alarm and/or display a flashing light to indicate power failure.



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1. Special Requirements

- The service provider must have resources to provide 24/7 support to uShaka in the event that the devices or the software is malfunctioning.
- A supplier who proposes a Cloud-based solution must indicate hosting fee per month as well as total for the year.

Prospective service providers are encouraged to contact the IT department IN WRITING should they require any further clarity on the RFQ.

Enquiries can be directed to: Khule Dlamini Tel: +27 31 328 8285 Cell: +27 72 4977 855

E-mail: kdlamini@ushakamarineworld.co.za

Quotation for the above mentioned, must be submitted, marked **“RFQ729 AW 08032019” “Datacentre Monitoring Tool Installation”** must be placed in our quotation box, located at our main reception area, **not later than 11.00hr on 15th March 2019.**

THE ADJUDICATION PROCESS

The adjudication of this quote will be in terms of the example below, The Preferential Procurement Regulations 2011 and compliance with this Brief. Before a final decision is taken, USHAKA MARINE WORLD may wish to call suppliers in for presentations on their submissions.

Criteria	Max. Points Scoring
Price	80 Points
Price	80
Empowerment:-	20 Points
Empowerment Status of the Company	20
Total Points (Max.)	100